

Work-Life Resource and Referral

GERIATRIC CARE MANAGEMENT



FEATURES INCLUDE:

- Provides a professionally facilitated process to establish a care plan for an elder loved one
- Encourages all interested family members to participate
- Facilitated by a qualified Geriatric Care Manager (GCM)
- Process includes interviews between the GCM and family members, a series of geriatric assessments, a professionally facilitated toll-free telephonic “care conference,” and the development of a care plan for family members to follow

Because it might not always be obvious when an elder family member requires care assistance, or what kind of care is most appropriate, families can benefit from the Care Coach support provided by a professional Geriatric Care Manager (GCM). The GCM can work with the primary caregiver, or all interested family members over the phone to assess the elder’s needs, discuss care scenarios as a group, and establish a care plan agreeable to everyone.

TOLL-FREE: 888-441-8674

WEBSITE: www.anthem.com/eap/verizon

